



## About Us

Founded in 2000, Saga Technologies provides IT consulting and application development services to organizations and enterprises worldwide. Specialists in web-enabling business processes, Saga Technologies helps its clients achieve new heights in efficiency and productivity through streamlining and automating key workflow and information processes.



Our elite team of professionals possesses a collective resume that encompasses today's most sought-after skill sets, knowledge and experience. This combination of technical, business line and industry knowledge means that we do not simply offer a solution – we deliver the most relevant, effective tools to address the specific needs of your organization.

## Services

Saga Technologies' project teams can supplement your existing team as project consultants; work hand-in-hand with your team as part of a joint task force; or work autonomously to develop, test and deliver a complete turnkey solution. Our range of IT services includes:

- o Web-Based Application and Portal Development
- o Business Process Analysis and Re-Engineering
- o System/Database Design, Integration and Administration
- o Client/Server Application System Planning and Development
- o Desktop Consulting and Application Development
- o Mainframe Application Maintenance and Conversion
- o GUI and Web Interface Design
- o QA Testing & Control



## **Industries**

Saga Technologies has helped clients in virtually every business environment realize the benefits of web-enabling key business operations.



- Healthcare
- Public Sector
- ECommerce
- Financial Services
- Insurance
- Telecommunications
- Industrial Distribution

# **Customers**

Our list of global clients includes leaders in today's most information-critical industries:



County of Los Angeles



Port of Los Angeles



State of California















Center Logistics Group
OnDemand
Upshot Technologies
LAC+USC Medical Center





# **Partners**















# Microsoft .NET Team

Saga Technologies has made a significant investment in training resources and development best practices for application development using Microsoft .NET architecture. Saga Technologies' Microsoft .NET team is staffed by trained, Microsoft Certified professionals who leverage this expertise to enable rapid, quality application development for a wide range of specialized business solutions.

## Microsoft Technology Expertise

Languages: Visual Basic, Visual C++(ATL), C#, VBA

Web Technologies: DHTML, XML, XSLT, ASP, VB Script, ASP .Net, IIS, Pocket PC

**Databases:** Erwin, SQL Server 2000, MS Access, MySQL, Oracle **Middle Tier:** COM+, XML Web Service, Microsoft Biztalk Server

## Iava Team

Our Java Development Team works with enterprises to provide solutions around the J2EE platform. Working directly with enterprises on such deployments, as well as support system integrators for specific J2EE platform expertise, our Java team provides integration services including architecting and implementing/customizing solutions around the Directory, Messaging, Application development, E-Commerce, Portal and Integration Server products from our J2EE Team.

## Java Technology Expertise

Languages and Platform: Java, J2SE, J2EE, J2ME

Web Technologies: XHTML, XML, XSLT, JSP, Servlets, JavaBeans, JavaScript Databases: Rational Tools, Erwin, Oracle, DB2, Sybase, SQL Server 2000

Middle Tier: EJB, Java Web Service, Weblogic, Websphere OS: Linux, Unix, Sun OS, Solaris, OS/2, OS400, Symbian OS

# Mainframe Team

As a web-enabling resource, our Mainframe Team provides users with extended access to highly scalable enterprise applications, facilitating rapid development and deployment of enterprise applications and data to the web. The team also possesses extensive experience in the maintenance of mainframe systems, including capacity and performance planning, database administration and upgrades.

## Mainframe Technology Expertise

Languages: COBOL, FCOBOL, COBOL LE, CICS/VSAM, JCL, TSO/Vollie, PL/I Databases: DataCom, ADABAS, DB2, DMS, IMS/DBDC, MAPPER, RDMS, RS6000

OS: Unisys, UNIX, AS400



# Certified Small Business Enterprise



State of California



County of Los Angeles



City of Los Angeles and Metropolitan



Los Angeles Unified School District



Port of Los Angeles





# Open Source Team

Our Open Source Development Team specializes in the creation or modification of Open Source software to deploy applications and system software for Linux and other open source software platforms. Solutions range from core Linux components to applications encompassing embedded technologies, GNU-based tools, web server and e-commerce, and content and collaboration management. Key areas of expertise include device drivers, kernel optimization and modification, embedded systems, graphics, compilers/tools, web applications and network protocol development, plus performance tuning and benchmarking.

## Open Source Technology Expertise

Databases: MySQL and PostgreSQL

Middle Tier: Hibernate, NHibernate, Spring, Webworks, Struts

OS: Linux, Apache

# Business Intelligence Team

Saga Technologies' Business Intelligence Team helps clients implement enterprise performance management solutions to facilitate decision-making throughout the organization. In addition to custom coding, our team utilizes several Extract, Transform & Load (ETL) tools to unite data from disparate sources such as ERP, CRM and other operational support systems, and deliver coordinated business intelligence across our clients' organizations.

#### ETL Software Expertise

- Lawson Analytic Architect
- Microsoft SQL Server DTS
- Oracle Warehouse Builder
- PeopleSoft Data Loader, Data Mart Builder
- Business Objects Data Integrator
- Cognos DecisionStream
- Hyperion Data Integration Services
- Informatica PowerMart

# Digital Design Team

Saga Technologies' Digital Design Team ensures that the final product, no matter how technically complex, is presented in an intuitive and user-friendly format. A sharp user interface ensures that users will adapt to the application quickly and fully leverage its capabilities to improve productivity. Experts in creative design, as well as technical and business needs, our Digital Design Team has an eye for practical, yet aesthetically pleasing layouts that resonate with the users. Always on the cutting edge, this team employs an array of the latest design applications, including:

## Digital Design Technology Expertise

**Software:** Adobe Photoshop, Illustrator, Macromedia Flash, Dreamweaver, Fireworks

InDesign: Quark Press, After Effect, Premiere, 3D Studio Max, Sound Forge, Sonic Acid, IMovie

Language: HTML, CSS, XML, JavaScript, XSLT

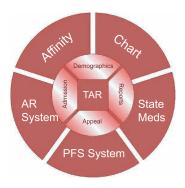




MyCSW interface, County of Los Angeles Dept. of Children and Family Services

"Saga Technologies demonstrated extraordinary creativity, adaptability and technical capability in addressing our business goals and challenges. From step one, they applied their collective talents as a coordinated whole to understand our needs from all perspectives, so that business, technical and operational concerns were properly analyzed and addressed. The end result could not have been more in line with our original project vision. The dedication and professionalism of the Saga team puts them in a class of their own."

Leo Yu Deputy Director, CIO Department of Children and Family Services, County of Los Angeles



LAC+USC Medical Center's Integrated Utilization Review System Workflow Diagram

We have implemented 5 versions of our complex TAR [Treatment Authorization Request] system internally over the past 20 years and it is now time to revise it again. It seemed prudent to engage a firm with credentials in key areas to assist us in our leap into the 21st Century.

Saga Technologies worked diligently to clarify and document our requirements and map out our business goals. The work that they have done so far reflects a level of technical and operational expertise that meets our expectations and gives us full confidence that the end product will satisfy our requirements.

Daniel Essin, MD Director of Medical Informatics LAC+USC Healthcare Network Los Angeles County Department of Health Services

# **Project Highlights**

## Los Angeles County Department of Children and Family Services

MyCSW: This web-based portal supports 2,000 County social workers in their day-to-day case management activities. MyCSW taps into the state's Child Welfare Services database (CWS/CMS) and presents a personalized workspace and planning tools for each social worker, displaying information, due dates, events and milestones for each child under their care. By eliminating much of the cumbersome paperwork and information gathering associated with case management, MyCSW enables social workers to spend more time helping children and less on clerical tasks.

### LAC+USC Medical Center

Integrated Utilization Review System: This web-based system integrates data from four of the hospital's legacy information systems to eliminate paper-driven manual processes. It also streamlines inter-departmental processing by connecting all nine departments involved with Treatment Authorization Requests through the portal. The end result is an improved flow of approvals, appeals, billing and other central processes, which ultimately facilitates the timely collection of reimbursed revenue for the hospital.

### Violence Intervention Program (VIP)

mHUB: mHUB is a web-based patient information and treatment portal for the first of six planned multi-disciplinary treatment hubs for abused children in Los Angeles County. This portal enables VIP to share critical case and treatment information in real-time with the County's Department of Children and Family Services (DCFS), enabling providers on both sides to provide optimal treatment for all children under their care. In addition to streamlining information flow between VIP, DCFS and other related County agencies, this application also enables the tracking and reporting of case and treatment outcomes for policy and treatment-related research.

#### **Locations**

### Corporate Headquarters

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