

MYCSW

The online workspace and information portal
for today's social worker

"I love MyCSW!!! ... This is a great tool for us! I can't believe how helpful this is! Thank you to whoever made this happen."

-- CSW Worker, County of Los Angeles, Department of Children and Family Services

The screenshot shows the MyCSW web application interface for the Department of Children and Family Services. The interface includes a navigation menu with options like Home, Scheduled Contacts, My Children, View Map, Categories View Items, Calendar, Forum, Portal Settings, and Log Off. The main content area is divided into several sections: My Profile (showing user details for Hol. Sabbin), My Children (a table listing children with columns for Name, Age, Gender, Rel., City, Location, DCI, and Contact), My Links (a list of links), 1726 School Report (a table with Name and Due Date columns), View Map (a map of the Los Angeles area), Immunization (a table with Name and Due Date columns), Case Plan (a table with Name and Due Date columns), Hearing (a table with Name and Hearing Date columns), Medical CHDP (a table with Name and Due Date columns), and Dental (a table with Name and Due Date columns).



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MYCSW

Introduction

Today's social worker wears many hats. A guardian, an investigator, an enforcer, a problem solver, a rescuer, a counselor, a teacher, a friend. Although these roles span a wide spectrum, one thing they all share is that technology will never replace them. Unlike many other professions, the human element will always be at the heart of this field.

But what if technology could enhance the human element? What if you could leverage technology to enable social workers to engage in more person-to-person interaction?



This is what MyCSW is all about. Designed to organize and streamline the information-related activities central to case management, MyCSW drastically reduces the burden of "back office" tasks so that social work professionals can focus more on the human touch skills that make them so valuable in our communities.

Why MyCSW?

Quick to implement and easy to learn and use, MyCSW is a web-based case management tool that can bring about lasting benefits for every social service organization, large or small:



- Ability to **handle more cases** without increasing staff.
- Higher **job satisfaction** – less time organizing, more time connecting.
- Real-time, **accurate case data** via any Internet connection.
- **Easier, yet more secure access** to critical information.
- **Improved communication** and collaboration across offices.

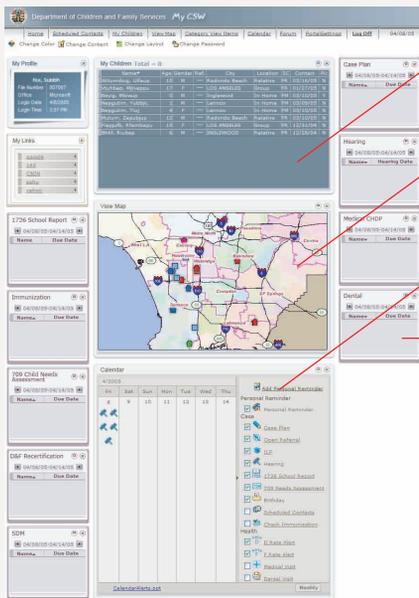
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A Personalized Case Management Workspace

Reports, visits, assessments, due dates, plans ... the list of items that social workers need to keep organized is daunting. And this is just for one child! Multiply that by a full caseload of children and managing the sea of notes, paperwork and appointments becomes a full-time endeavor in itself. It was for this reason that MyCSW was first developed. MyCSW organizes and keeps track of every piece of case-related information, customizes it for each case worker and presents it on a user-friendly, web-accessible workspace.



MyCSW Homepage



- **MyChildren:** Lists all children under your care, along with demographic information and an appointment tool.
- **Interactive Map:** Plots the location of your children, along with nearby resources.
- **Calendar:** Icons and alerts keep you on top of all case-related appointments and due dates.
- **Case event modules:** Remind you of upcoming due dates for different types of reports, milestones and appointments.

Quick, Easy, Convenient.



Access your MyCSW workspace from any Internet connection. Once you log on with your secure username and password, everything you need to manage your cases is at your fingertips. Modules are laid out in a user-friendly manner -- if you can surf the Web, you can use MyCSW.

MyCSW Modules – A Closer Look

Through the MyCSW homepage, you can access virtually any piece of information related to the cases that you handle. From any module on the homepage, you can drill down from overview mode to specific data points with just a few clicks.

MyChildren Module

Name	Age	Gender	Ref.	City	Location	SC	Contact	Pic
Witumdoig, Ulfaup	10	M	---	Redondo Beach	Relative	FR	03/16/05	N
Vtuhbep, Mjiveppu	17	F	---	LOS ANGELES	Group	FR	01/27/05	N
Neyig, Mbiwup	0	M	---	Inglewood	In Home	FM	03/10/05	Y
Nepputum, Yubbjic	1	M	---	Lennox	In Home	FM	03/09/05	N
Nepputum, Tiuj	4	F	---	Lennox	In Home	FM	03/10/05	N
Mutum, Zepubjup	12	M	---	Redondo Beach	Relative	FR	03/10/05	N
Fiapjubf, Rfambapu	15	F	---	LOS ANGELES	Group	FR	12/31/04	N
Bhtif, Riubep	6	M	---	INGLEWOOD	Relative	FR	12/28/04	N

In overview mode, this module displays all your children's names. You can schedule your next visit directly from this page, or click on a name to open the detailed information page for that child. This page contains vital information tabs that include the following:

Child Information		
Child Photo	Child Name:	Nepputum, Tiuj
	State ID / Person ID:	8079982-05
	Office:	Torrance
	CWS / CMS Case ID:	0095-1876-5092-0025524
	Birth Date:	09/29/00
	Age:	4
	Ethnicity:	Hispanic
	Gender:	F
	Primary Language:	Spanish
	Service Component:	FM
Family Language:	Spanish	
Effective Date:	10/04/04	
Court No.:		
Case Start Date:	10/04/04	
Court Dept.:	409	
Case Name:	Case 1	
Risk Approval:	01/09/05	
Risk Level:	Y	
Parents:	Yufavitu Xitaq	
Mother (Birth):		

- **Child Info:** Demographic and contact info, school info and important events.

Referral History Information							
Referral No	Received*	Closure	Disposition	Allegation	Conclusion	Victim	Perpetrator
0404-3404-6781-6025524	09/30/04	10/04/04		Caretaker Absence/Incapacity	Substantiated	Nepputum, Tiuj	Xitaq, Yufavitu
1320-2034-6506-4020746	02/03/04	02/11/04		Caretaker Absence/Incapacity	Substantiated	Nepputum, Yubbjic	Xitaq, Yufavitu
				General Neglect	Unfounded	Nepputum, Tiuj	Xitaq, Yufavitu
				General Neglect	Unfounded	Nepputum, Yubbjic	Xitaq, Yufavitu
0313-2326-2013-2026233	11/07/00	11/22/00		Substantial Risk	Inconclusive	Nepputum, Tiuj	Xitaq, Yufavitu
				Substantial Risk	Unfounded	Mutum, Zepubjup	Xitaq, Yufavitu
				Substantial Risk	Unfounded	Witumdoig, Ulfaup	Xitaq, Yufavitu

- **Referral History:** Past referrals listed by referral number with dates, allegations and perpetrator info.

Case History Information							
Start Date	End Date	CSW Name	CSW Phone	Office	CWS/CMS Case ID	Closure Reason	Intervention Reason
11/28/99	02/20/02	Yvuxoxif, Xtefipvi	310-248-6883	Century	1421-9474-2332-1020535	Court Ordered Termination	Severe Neglect - Basic Necessities, Severe Neglect - Unhealthy/Unsafe Home, Sev Neglect-Parnt Not Providing Med Care, Parent Absent-Incarcrtn not arming care

- **Case History:** All past cases opened for the child, with case notes and contact information of the CSW who was in charge

Placement History Information											
Start Date	Stop Date	Change Reason	Removal	Return Date	Vendor Id	Care Provider	Type	Schedule	Address	Phone	
11/28/99	08/16/01	Child Returned Home for Trial Visit	11/28/99	08/16/01	127886	XITAQ, LUWAL	Relative Home	B	2805 XAMR TUPU REDONDO, CA 90278	310-214-2684	

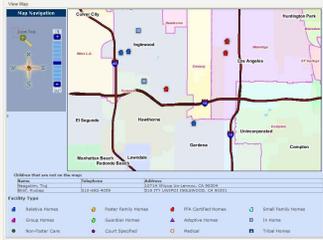
- **Placement History:** Dates, addresses and provider information pertaining to any of the child's past placements.

Relative Addresses Information			
Name	Relationship*	Address	Phone
Yufu Upp Xitaq	Aunt (Paternal)	2805 Xamr Tupi Redondo Beach, CA 90278	310-214-2684
Zepubjup Mutum	Brother	4155 Tippeq Ktw Lennox, CA 90304	
Yubbjic Nepputum	Brother	10714 Xiiyup Uw Lennox, CA 90304	
Zepubjup Mutum	Brother	2805 Xamr Tupi Redondo Beach, CA 90278	310-214-2684
Zepubjup Mutum	Brother	2805 Xamr Tupi Redondo Beach, CA 90278	310-214-2684
Tiuj Nepputum	Brother/Sister (Half)	4155 Tippeq Ktw Lennox, CA 90304	
Tiuj Nepputum	Brother/Sister (Half)	10714 Xiiyup Uw Lennox, CA 90304	
Ulfaup Witumdoig	Father (Alleged)	722 Sbj Mb Meobj Cimb Albuquerque, NM 87102	
Ulfaup Witumdoig	Father (Alleged)	612 Afep Mb. Meobj Cimb Albuquerque, NM 87102	505-306-7634
Yufavitu Xitaq	Mother (Birth)	4155 Tippeq Ktw Lennox, CA 90304	
Yufavitu Xitaq	Mother (Birth)	11121 Kheeyxaitl Uw Santa Fe Springs, CA 90670	562-946-7675
Jivbef Mutum	Unknown	S.E.Keq 260-20 Beaumont, TX 77720	409-727-8172

- **Relative Addresses:** Contact information for all known relatives.

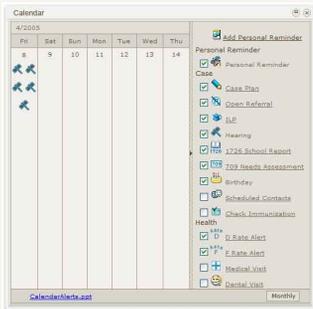
MyCSW Map

On the homepage, the MyCSW map gives you a bird's eye view of your territory, complete with icons representing the location of your children, along with key resources and facilities. Expanding this map module enables you to access other map features including:



- **Out-Of-Territory Children:** Sometimes children are placed outside of the boundaries of the map. This list indicates who they are and where they are located.
- **Icon Legend:** Indicates what each icon represents.
- **Zoom Tool:** Allows you to place the tool on any area or icon and magnify the view down to street level.
- **Pop-up Information Windows:** Mousing-over any icon will open an information window with more details.

MyCSW Calendar



Helping you to keep track of all deadlines, due dates, events and appointments is the MyCSW calendar. Directly linked to your department databases, the calendar automatically populates itself and reminds you of all case-related items by placing alert icons on their respective days. Each item is represented by a specific icon, color coded to indicate upcoming, current or overdue status. You can also add your own appointments and personal reminders. This calendar can be viewed in a weekly or monthly format. Mousing over any icon will open a pop-up window with details pertaining to that item.

Case Event Category Modules



Placed around the perimeter of the MyCSW page are event-specific modules that list the children for which these events are happening or due within the week. These modules are linked in real-time to department databases. This way, you can quickly and accurately see what items you need to prepare, and for whom. These modules also allow you to scan backward or forward in one-week increments.

Discussion Forum



To facilitate communication and collaboration, MyCSW features an online discussion forum. This forum allows all CSW workers and related management to post messages and discussion topics, ask questions to the group, contribute to ongoing discussions or read their colleagues' posts. Aside from gathering everyone into one room, the discussion forum is the best way to encourage interaction among social workers in the field. Communication opens up opportunities to boost morale, solve problems, share best practices and stay up to date on news and announcements.

Is MyCSW for you?



If you are interested in learning more about MyCSW and what it can do for your organization, please contact us today. We will send you a temporary password that will enable you to try a demo version of this portal for a limited time. With the temporary password, you will be able to access a “live” MyCSW portal to experience firsthand how easy yet functional it can be.

Because we can customize MyCSW to fit your specific case management needs, feel free to ask about custom functions and features if you don’t see them on the demo. Every MyCSW system is custom integrated with your essential databases and we will train your key management personnel on its use and maintenance.

Pricing varies depending on the amount of customization, as well as the number of users in your organization. When inquiring about a quote, having the approximate number of users (case workers, managers and administrators) and cases will enable us to present a more accurate quote.

For more information please contact:

Jim Lin
Saga Technologies
16610 Eric Avenue
Cerritos, CA 90703

(800) 519-8949
jlin@sagatechnologies.com
www.sagatechnologies.com

